

## Office Review Element Causal Report

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<b>Review Element:</b> Electronic Benefit Transfer	<b>Total Error Cause Count:</b>	10
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**Statewide Report**

**FFY:** 2007

**Review Target:** Electronic Benefit Transfer

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Error Cause Description	Primary	Secondary	Tertiary
Eligibility staff is permitted to issue and PIN EBT cards.	3	0	0

**Error Cause Count:** 3

Error Cause Description	Primary	Secondary	Tertiary
EBT administrative terminals not situated in a secure location.	1	2	0

**Error Cause Count:** 3

Error Cause Description	Primary	Secondary	Tertiary
No established procedures in place to maintain a secure card inventory.	1	0	2

**Error Cause Count:** 3

Error Cause Description	Primary	Secondary	Tertiary
Eligibility staff can access EBT administrative terminals.	0	1	0

**Error Cause Count:** 1

## Office Review Element Causal Report

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<b>Review Element:</b> Program Access	<b>Total Error Cause Count:</b>	4
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<b>Statewide Report</b>	<b>FFY:</b>	2007	
	<b>Review Target:</b>	Program Access	

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Error Cause Description	Primary	Secondary	Tertiary
Office hours inadequate to meet the needs of the public.	2	0	0

**Error Cause Count: 2**

Error Cause Description	Primary	Secondary	Tertiary
Inadequate application distribution system.	0	1	0

**Error Cause Count: 1**

Error Cause Description	Primary	Secondary	Tertiary
Inadequate measures taken to meet the needs of non-English speaking applicants.	0	0	1

**Error Cause Count: 1**

Error Cause Description	Primary	Secondary	Tertiary
Inadequate measures taken to meet the needs of the elderly.	0	0	0

**Error Cause Count: 0**

Error Cause Description	Primary	Secondary	Tertiary
Inadequate measures taken to meet the needs of the working poor.	0	0	0

**Error Cause Count: 0**

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Error Cause Description	Primary	Secondary	Tertiary
Indequate measures taken to meet the needs of those with disabilities.	0	0	0
<b>Error Cause Count:</b>			<b>0</b>