

Target Error Report

Statewide Report		Federal Fiscal Year:	2007
Offices Reviewed:	5	Total Target Errors:	63
Case Records Reviewed:	70		

Review Targets

Target Errors

Determined through a case record review:

Customer Service		38
Expedited Processing	10 Incorrect cases	
Normal Processing	10 Incorrect cases	
Recertification Processing	14 Incorrect cases	
Terminations	8 Incorrect cases	
Intentional Program Violation		6
Recipient Claims		6

Determined through an office review:

Corrective Action Assessment		3
Program Access		4
Nutrition Education		2
Electronic Benefit Transfer		4

Target Error Report

Region:	1	Federal Fiscal Year:	2007
Offices Reviewed:	5	Total Target Errors:	63
Case Records Reviewed:	70		

Review Targets

Target Errors

Determined through a case record review:

Customer Service		38
Expedited Processing	10 Incorrect cases	
Normal Processing	10 Incorrect cases	
Recertification Processing	14 Incorrect cases	
Terminations	8 Incorrect cases	
Intentional Program Violation		6
Recipient Claims		6

Determined through an office review:

Corrective Action Assessment		3
Program Access		4
Nutrition Education		2
Electronic Benefit Transfer		4

Target Error Report

County/District:	02 Allegheny / A	Federal Fiscal Year:	2007
Offices Reviewed:	1	Total Target Errors:	28
Case Records Reviewed:	35		

Review Targets

Target Errors

Determined through a case record review:

Customer Service		19
Expedited Processing	5 Incorrect cases	
Normal Processing	5 Incorrect cases	
Recertification Processing	7 Incorrect cases	
Terminations	4 Incorrect cases	
Intentional Program Violation		3
Recipient Claims		3

Determined through an office review:

Corrective Action Assessment		0
Program Access		1
Nutrition Education		1
Electronic Benefit Transfer		1